



Membership Benefits

Healthwise Connection
Your link to a healthier life™

Welcome to Cleveland Clinic Healthwise Connection...

A FREE membership program offered by Cleveland Clinic hospitals for people 50 and older.

This unique program offers a variety of services and benefits close to home, as well as privileges to make your life healthier and more enjoyable. Healthwise Connection... your link to a healthier life.™ Please present your card to enjoy Healthwise Connection benefits and services.

Benefits & Services Information

Receive World Class Healthcare... Call Us for a Physician Referral

Our appointment centers can assist with physician referrals and appointments for you, family members and friends to be seen at Cleveland Clinic, Cleveland Clinic regional hospitals or one of our convenient Family Health Centers.

Please call for assistance:

Cleveland Clinic – 800.223.2273

Euclid, Hillcrest, Huron and South Pointe Hospitals – 866.733.6363

Fairview, Lakewood, Lutheran Hospitals – 866.733.6363

Marymount Hospital – 216.581.WELL (9355)

Ashtabula County Medical Center – 440.997.6640

Save Money on Prescription Drugs... With Your No-Cost Catalyst Scripts Card

Tap into the purchasing power of nearly 2 million cardholders nationwide with your no-cost Catalyst Scripts prescription drug card. The card is designed to help you get the lowest prices available for both brand-name and generic prescription medications purchased at participating pharmacies. Call 800.775.4HWC (4492) for an enrollment application.

Receive Discounts on Eyewear and Dental Care... With Catalyst Benefits

Save 10-50% on prescription eyewear and smile-saving dental care with discount cards offered by Catalyst Benefits at participating locations. These are not insurance programs and enrollment fees apply. Call 800.775.4HWC (4492) for enrollment applications.

Sleep and Eat for Less... At InterContinental Hotels Cleveland

Enjoy preferred guest room rates when you stay at any of the InterContinental Hotel Cleveland properties on Cleveland Clinic's main campus. *Mention Cleveland Clinic Healthwise Connection to receive preferred rates.*

InterContinental Hotel & Conference Center

9801 Carnegie Ave. | Cleveland, OH 44106
Deluxe Guestroom (Sunday–Thursday) \$235.00
15% Discount off Weekend (Friday, Saturday)

Enjoy 20% off breakfast at North Coast Café by presenting your membership card.

InterContinental Suite Hotel

8800 Euclid Ave. | Cleveland, OH 44106
Deluxe Suite (Sunday–Thursday) \$169.00
15% Discount off Weekend (Friday, Saturday)

Enjoy 20% off breakfast at Citrus Restaurant by presenting your membership card.

The Cleveland Clinic Guesthouse

9601 Euclid Ave | Cleveland, OH 44106
Deluxe Double (Sunday–Thursday) \$124.00
15% Discount off Weekend (Friday, Saturday)

These properties offer everything from economical kitchenette suites to Four Diamond accommodations.

Call 877.707.8999 to make reservations.

Receive a Discount on Hearing Aids... Show Your Membership Card

Receive \$100 off the purchase price of any hearing aid requiring a custom ear piece*. This offer is available only at the following Cleveland Clinic and Family Health Center locations. Please call ahead for an appointment and ask for Audiology:

Cleveland Clinic – 216.444.6691

Independence – 216.986.4000

Lorain – 440.204.7400

Strongsville – 440.878.2500

Solon – 440.519.6800

Westlake – 440.899.5555

Euclid Hospital, South Pointe Hospital and Sagamore Hills Medical Center – 216.692.8760 **

** This benefit does not apply to repairs, earmolds or assistive-listening devices.*

*** Save 15% off the purchase price at these locations.*

Save on Non-medical Home Care... From Comfort Keepers, Hanson Services, and Home Instead Senior Care

Use your Healthwise Connection card to receive up to 10 hours of service at 50% off the normal hourly rates for non-medical home care and companion services. Offer good for new clients of Home Instead Senior Care, Hanson Services and Comfort Keepers. These companies help promote healthy and independent living through a variety of non-medical services which may include meal preparation, medication reminders, light housekeeping, incidental transportation, personal care and escorts for errands and shopping*. Care is available from just a few hours a day, up to 24 hours a day, seven days a week from specially trained caregivers. A free, no obligation in-home assessment is available to any Healthwise Connection member.

Comfort Keepers

Cleveland west – 440.734.1111
Cleveland east – 216.595.3681
www.comfortkeepers.com

Hanson Services

216.226.5425 or 877.315.4357
www.hansonsservices.com

Home Instead Senior Care

440.914.1400 or 800.4.SENIORS
www.homeinstead.com
www.4070talk.com

** Contact each company for specific non-medical home care services offered and service area covered.*

Keep Informed with Health Information... Read the Community Health Calendar

Health screenings, wellness talks and other community programs are offered throughout the year. Many events are listed in our community calendars. Call to get on the mailing list for your area:

Cleveland Clinic Community Health Calendar – 216.444.3771

Journey to Wellness (eastern region) – 216.761.8555

Healthy Happenings (western region) – 877.234.FITT (3488)

View calendars online at www.clevelandclinic.org/hwc.

Buy Items in the Gift Shop for Less... Show Your Membership Card

Receive a 10% discount on selected items at most Cleveland Clinic hospital gift shops*.

** Does not apply to Lakewood or Lutheran Hospitals.*

Be Safe In Your Home... With Lifeline Monitoring

Lifeline can help you maintain your independence and also give your family peace of mind. For a little more than a dollar a day, help is available at the push of a button. Lifeline can give you greater security and a sense of confidence to help maintain your independent lifestyle. There is no equipment to buy, no long-term contract to sign and you may discontinue the service at any time. Healthwise Connection members will have their activation fee waived when they call to enroll in the service. Call 216.448.0391 if you live on the east side or 216.529.7056 if you live on the west side. Please mention that you are a Healthwise Connection member.

Save Money on Cleveland Clinic Parking... Buy Discount Parking Stickers

Use your Healthwise Connection membership to receive special parking rates. You may purchase discount parking sticker books at all Cleveland Clinic garage cashiers and these five Cleveland Clinic main campus valet locations:

- Main hospital entrance
- R building (Taussig Cancer Institute)
- Q building (Glickman Tower)
- A building (Crile)
- I building (Cole Eye Institute)

Visit my.clevelandclinic.org/patients/directions/valet_parking.aspx for more information on exact locations.

Each sticker allows you to park all day in our parking garages. Stickers are not valid in short-term parking behind the Crile Building (A Building) or the W.O. Walker Garage. Just affix a sticker to the back of your parking ticket as you exit the garage. Stickers do not expire.

For valet parking, show your membership card.
Valet – \$7 per day, flat rate 10 Sticker Book – \$35,
5 Sticker Book – \$25

Parking is free at most of our regional hospitals.

- Fairview Hospital: Free valet parking 9 a.m. to 3 p.m. Please pull your car under the canopy past the ER doors and show your HWC card. Get a 20% discount (\$4 max) in the parking garage. Show your HWC card upon exiting. Or purchase consecutive day parking passes: \$18 for 5 days; \$23 for 7 days.
- Lakewood Hospital: 30% savings all day. Show HWC card upon exiting garage.

Enjoy a Daily Dinner Special... Show Your Membership Card

Purchase a \$4 “Daily Dinner” special from 4 p.m. to 6 p.m. weekdays in the main campus H building cafeteria or at most Cleveland Clinic regional hospital cafeterias.* Show your membership card to receive a specially priced meal that includes a delicious main entrée, soup or salad, two side dishes, fresh roll, small dessert and beverage.

* *Marymount Hospital dinner starts at 4:30 p.m.*

** *There are no dinner hours available at Huron Hospital.*

Save 10% on Medical Equipment and More... From Discount Drug Mart

Save 10% on home medical equipment (such as walkers and wheelchairs), Discount Drug Mart-brand health and beauty aids, and prescription medications, exclusive of any co-payments at all Ohio Discount Drug Mart stores. Call toll-free 800.434.9440 weekdays from 9 a.m. to 5 p.m. to speak with a Discount Drug Mart home care specialist, or stop in at any store. For Discount Drug Mart locations, visit www.discount-drugmart.com.

Get a Discount on Entertainment... Reduced Rate Orchestra Tickets

The Cleveland Orchestra is pleased to offer Healthwise Connection members great savings on tickets to The Cleveland Orchestra at Severance Hall. Members will receive 2 for 1 ticket to Cleveland Orchestra concerts at Severance Hall for the months of April and May 2009. To order your tickets use the source code 5949. Tickets can be purchased on-line at www.clevelandorchestra.com or by phone 216.231.1111 or in person at Severance Hall Ticket Office.

Tickets only for Orchestra subscription concerts through May 30, 2009. Offer not good for special events or non-subscription concerts. Must present source code to receive discount. One ticket offer per member.

Benefits continued on back cover

Stay Connected...

If you have any questions or concerns regarding your benefits, please call the Healthwise Connection line at 800.775.4HWC. Don't forget to visit our website at www.clevelandclinic.org/hwc. Register with your e-mail address to receive additional offers and health information.

Catch a Free Ride... Hospital Shuttle Service

Call for free transportation assistance. 24 hour notice required. Patient must be within a 5 mile radius of the hospital.

Hillcrest – 216.797.4014

Huron – 216.761.4201

South Pointe – 216.491.7979

Lutheran – Please call your physician at Lutheran Hospital to make arrangements with security.

Marymount – 216.587.8287*

**Offer good for scheduled medical tests only.*

Save on Car Maintenance... From Conrad's Tire Express & Total Car Care

Show your HWC card at any Conrad's location and receive an oil, lube and filter change for \$14.95. You can also save 5% off all purchases and services (tires, balancing, etc.) and you are eligible to buy one/get one wiper blade free (includes installation). Call 800.811.0908 or visit www.econrads.com to find a Conrad's store location near you.

Conquer Insurance Forms and Medical Bills... Call Patient Financial Services

Assistance is available to help you understand complex medical bills and health insurance forms. Please contact Patient Financial Services at 216.738.4684.

Healthwise Connection Directory

For your convenience, Healthwise Connection is offered at Cleveland Clinic hospitals throughout Northeast Ohio. For more information, please call the hospital nearest you or visit us online at www.clevelandclinic.org/hwc.

Cleveland Clinic
9500 Euclid Ave. / W14
Cleveland, Ohio 44195
216.444.2200

Hillcrest Hospital
6780 Mayfield Rd.
Mayfield Heights, Ohio 44124
440.312.4500

Lutheran Hospital
1730 W. 25th St.
Cleveland, Ohio 44113
216.696.4300

Ashtabula County
Medical Center (affiliate)
2420 Lake Ave.
Ashtabula, Ohio 44004
440.997.6707

Euclid Hospital
18901 Lake Shore Blvd.
Euclid, Ohio 44119
216.531.9000

Huron Hospital
13951 Terrace Rd.
East Cleveland, Ohio 44112
216.761.3300

Marymount Hospital
12300 McCracken Rd.
Garfield Heights, Ohio 44125
216.581.0500

Fairview Hospital
18101 Lorain Ave.
Cleveland, Ohio 44111
216.476.7000

Lakewood Hospital
14519 Detroit Ave.
Lakewood, Ohio 44107
216.521.4200

South Pointe Hospital
20000 Harvard Rd.
Warrensville Heights, Ohio 44122
216.491.6000



9500 Euclid Avenue, Cleveland, OH 44195

Cleveland Clinic is a nonprofit multispecialty academic medical center. Founded in 1921, it is dedicated to providing quality specialized care and includes an outpatient clinic, a hospital with more than 1,000 staffed beds, an education institute and a research institute.